

How to back up and restore the LongRange app (iOS) using iTunes

It is good practice to that a backup copy of the LongRange app you are currently using in production before downloading a new version of the app from the App Store.

Only the latest version of an app is available in the App Store, so the backup copy you have is the only way to revert back to the previous version.

Note:

Only the latest App store version of LongRange is supported.

Any problem you have with an old version will have to be reproduced in the latest version before reporting.

Corrections and enhancements will only be supplied for latest version.

1. Back up the app to the computer

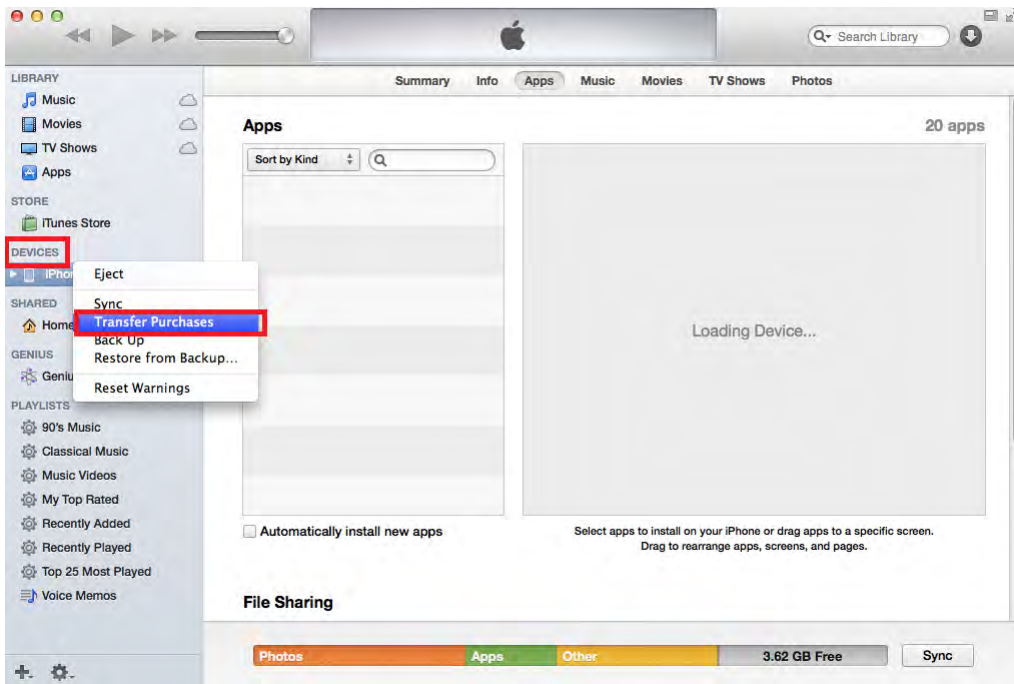
Step 1: Make sure the app is in iTunes library

If you install an app using iTunes, it will be placed into iTunes library by default. Select **Library/Apps** on the sidebar to see all apps in library:



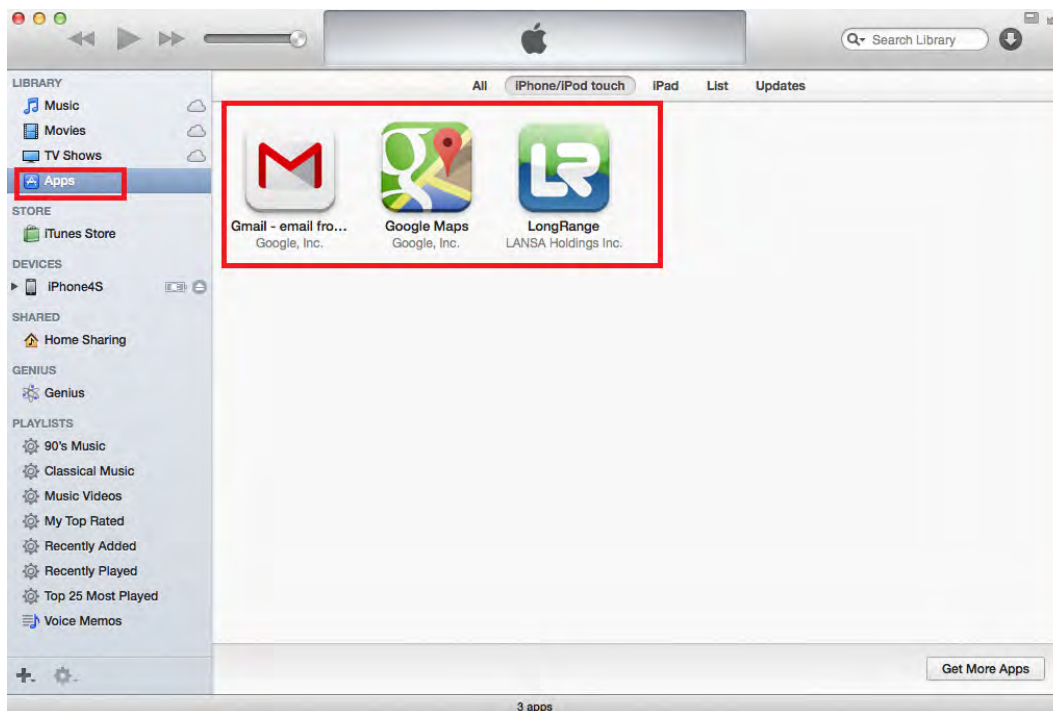
If you install an app from an iOS device, you may need to transfer it from the device to iTunes library.

To transfer it, right-click your device on the sidebar and choose Transfer Purchases:



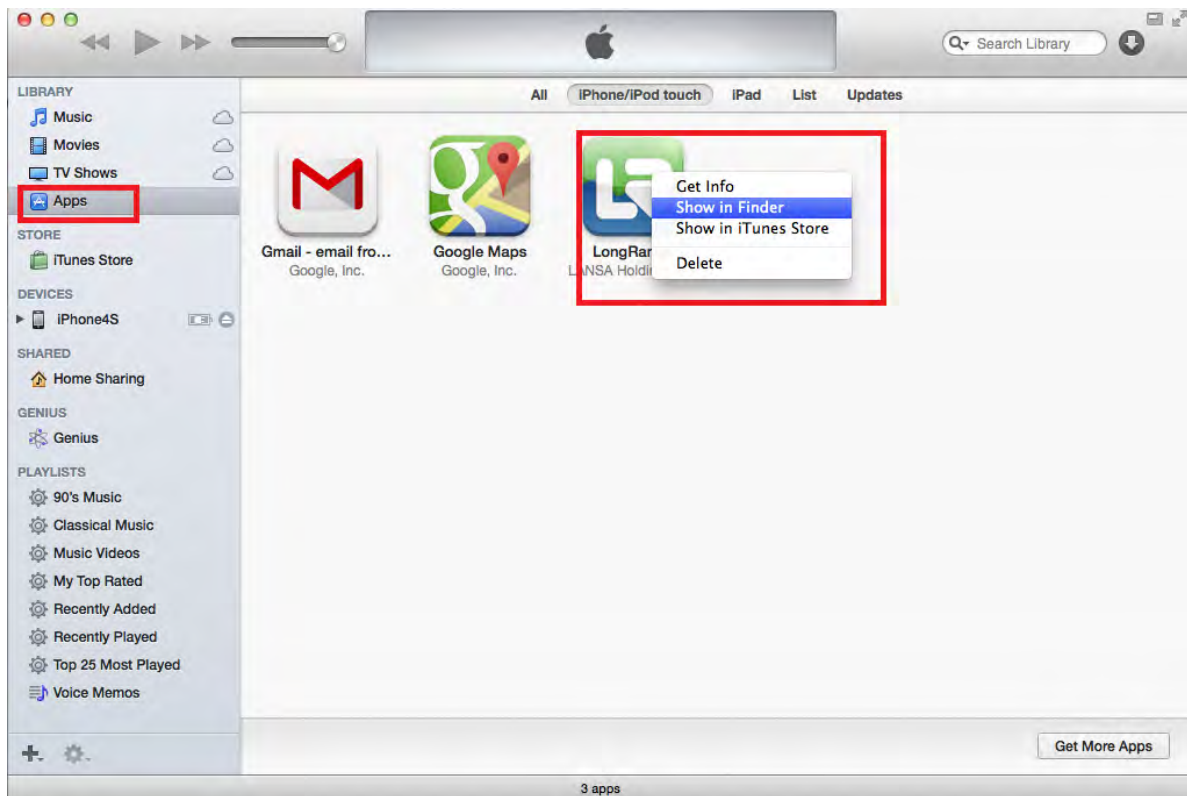
For more information refer to <http://support.apple.com/kb/ht1848>.

After the transfer is finished, you can see all apps by selecting **Library/Apps** on the sidebar:



Step 2: Locate the app file in iTunes library

- (1) In iTunes, select **Library/Apps** on the sidebar.
- (2) Right-click the app you want to back up and choose Show in Finder (Mac OS X) or Show in Windows Explorer (Windows):



For more information, please refer to <http://support.apple.com/kb/HT1391>.

Step 3: Back up the app file

When you have located the app file, you can back it up by copying and pasting it into another directory.

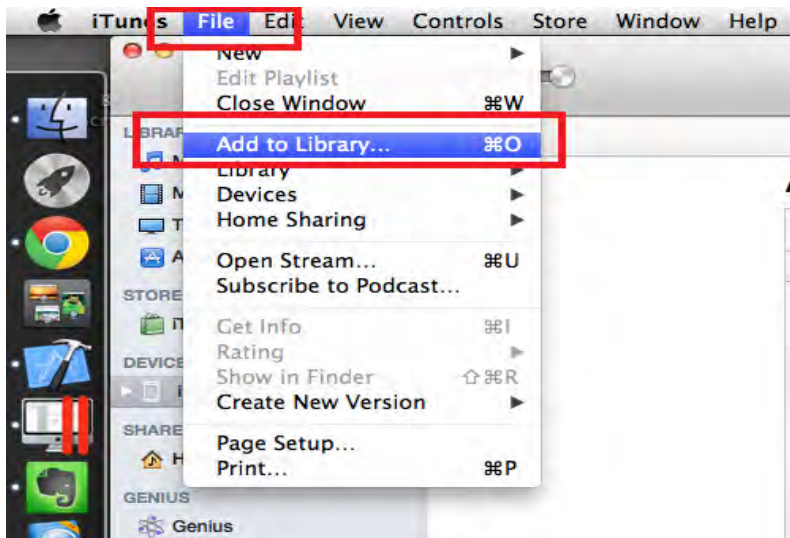
2. Restore the app to a device

Step 1: Remove the app from the device

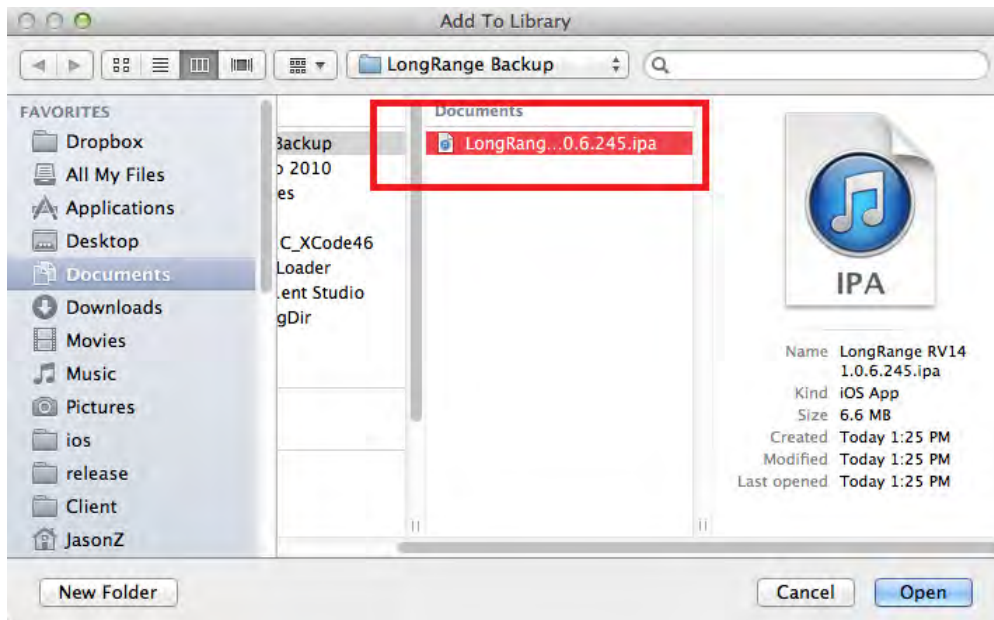
If there is an app you want to replace on the device, please remove it. If it doesn't exist on the device, please skip to Step 2.

Step 2: Put the app file you want to restore into iTunes library

- (1) Open iTunes and choose **File > Add to Library**:



(2) Select the app file in the folder:



The app is added into iTunes Library/Apps:



For more information, please refer to <http://support.apple.com/kb/HT1473>.

Step 3: Install the app from iTunes library to the device

- (1) Select the device in the iTunes sidebar and click the Apps tab. In Apps find the app you want to install and choose Install:



- (2) Then choose Apply to install the app on the device:

